



How to Get Started with the LRA by ELISA/ACT®

- 1) Obtain a LRA by ELISA/ACT tests kit from EAB's Client Services Department.
- 2) The tests kit includes:
 - 4 vacutainers
 - 1 red- or lilac-topped discard vacutainer
 - 1 vacutainer holder (hub)
 - 19 gauge butterfly needle
 - Phlebotomy instructions
 - Shipping instructions
 - Large plastic diagnostic bag
 - FedEx or UPS airbill
 - Requisition form
 - Test prep packet
 - Refrigerant pack
- 3) Give patient the Test Prep Packet at least 4 days prior to testing date. Instructions must be followed exactly for all of our tests. Test prep packet includes:
 - Overview letter
 - List of items tested
 - Test preparation instructions
 - Financial policy
 - Health assessment questionnaire
- 4) Review phlebotomy instructions. If you do not have an available phlebotomist, you may call our Client Services Department. We may have a local drawing site for you. The patient will need a kit if the blood is to be drawn outside of your office.

If you draw blood on a Friday, you must call Client Services for proper instructions on how to get the sample to us. Please DO NOT draw blood on a Saturday, Sunday, or the day before a holiday.
- 5) Choose the test to be performed.
- 6) Fill out the Requisition Form completely with the following:
 - Patient information
 - Payment information
 - Payment
 - Test must be marked correctly in order for us to process samples promptly.
 - Financial Policy MUST also be signed and included.
- 7) You may request to set up an account with us prior to testing in which we will bill you, the practitioner, directly. Please call our Client Services Department for further details on requirements.

Extra test prep packets, brochures, and tests kits
may be ordered through our Client Services Department.

Please contact us at 800.553.5472 or via e-mail
at clientservices@ELISA ACT.com with any questions.